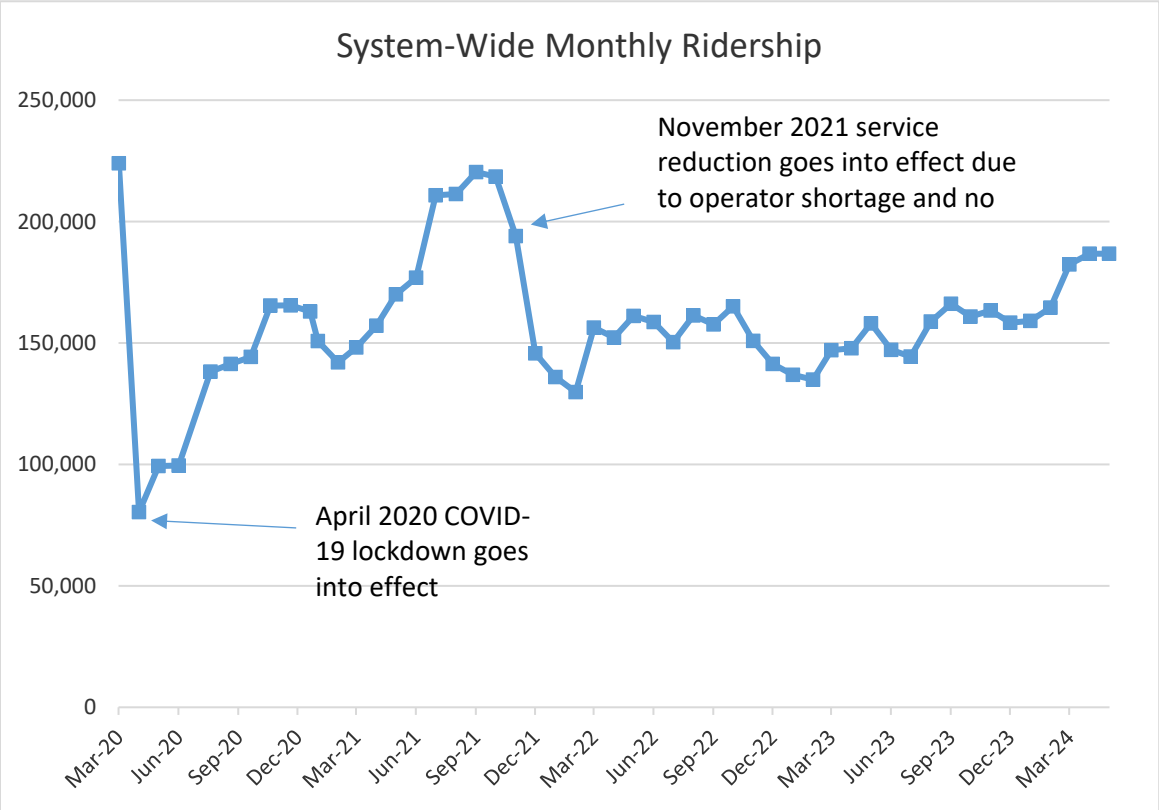
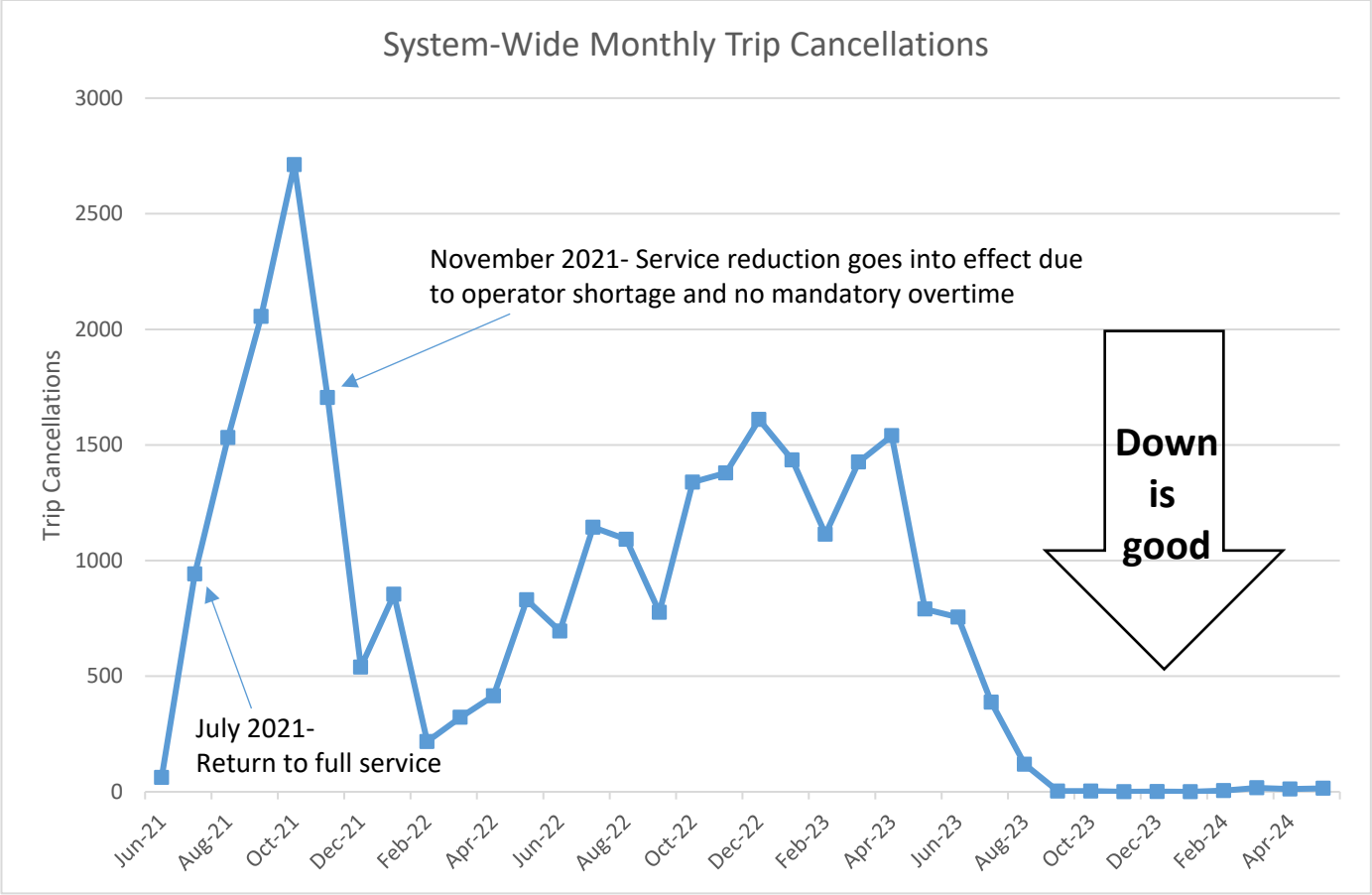
Monthly Ridership Report



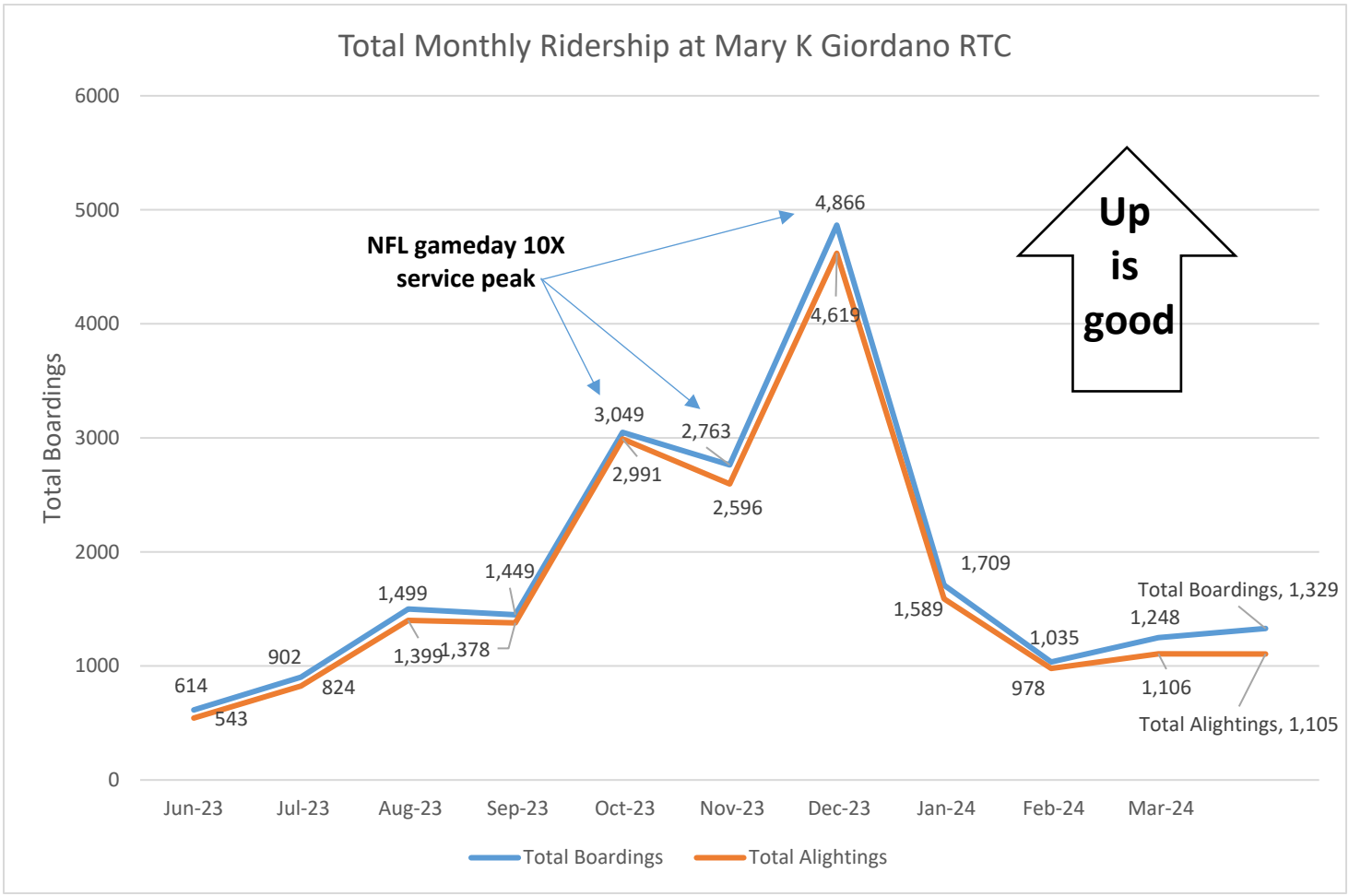
Percentage Increases/Decreases	
Month	**Boardings**
Jan-20	290,090
Apr-24	186,799
36% decrease	
Apr-23	147,851
Apr-24	186,799
26% increase	
Apr-20	80,380
Apr-24	186,799
132% increase	

System-wide Ridership for April 2024 is 64% pre-Pandemic numbers and continue to increase. May 2024 is anticipated to have 69% of pre-Pandemic ridership numbers.



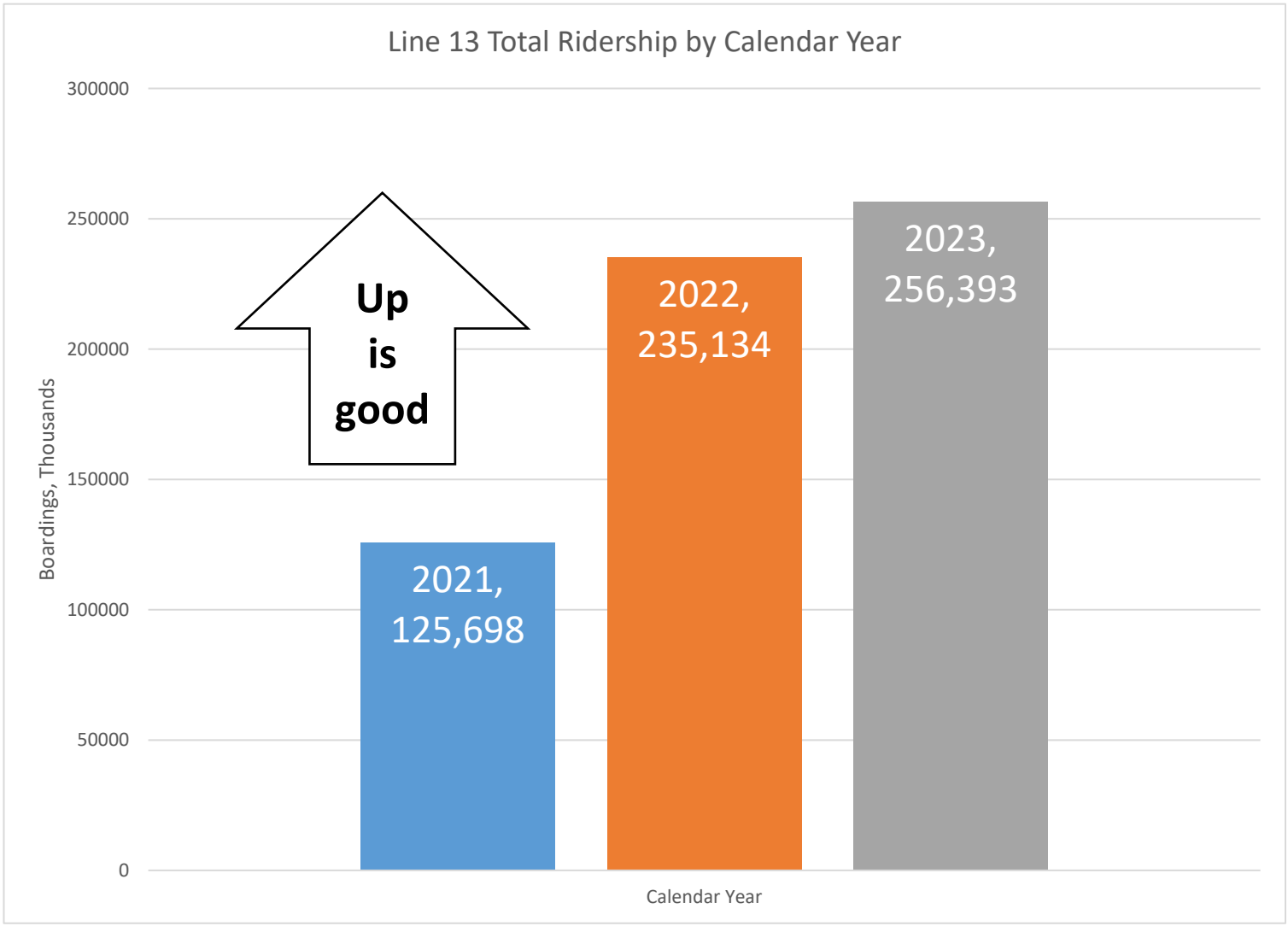
From June 2021 to April 2024, there has been a **76% reduction** in monthly trip cancellations. Cancellation and ridership has an indirect relationship. As cancellation decreases, ridership tends to increase.

Mar-20	223,968	* - Cyber Incident and COVID-19 Pandemic.
Apr-20	80,380	* - LA County Declaration of "Safer At Home" Order. Some staff chose to work from home.
May-20	99,311	* - TTS Issued PPE's to riders and social distancing on buses (reducing number of riders from 37 to 18 per bus maximum).
Jun-20	99,524	* - Transit staff assisted in the "Torrance CARES" program and other services.
Jul-20	138,244	* - Easing of restrictions by LA County Health Department.
Aug-20	141,357	
Sep-20	144,243	
Oct-20	165,392	
Nov-20	165,492	
Dec-20	162,963	* - First documented case of COVID in Transit Department. Initial vaccine rollout begins.
Jan-21	150,828	
Feb-21	142,003	
Mar-21	148,154	
Apr-21	157,125	
May-21	170,043	
Jun-21	176,858	* - Launch of Line 13 Service.
Jul-21	210,786	* - Returned to full service (e.g. - Pre-Pandemic service levels).
Aug-21	211,317	* - TTS instructed to cease Mandatory Overtime
Sep-21	220,347	
Oct-21	218,539	
Nov-21	194,047	* - Due to lack of Mandatory Overtime, TTS was required to reduce service to match existing operational capabilities and manage service cancellations.
Dec-21	145,725	
Jan-22	135,999	
Feb-22	129,799	
Mar-22	156,347	
Apr-22	152,253	
May-22	161,128	
Jun-22	158,625	
Jul-22	150,344	
Aug-22	161,316	
Sep-22	157,650	
Oct-22	165,113	
Nov-22	150,895	
Dec-22	141,382	
Jul-22	150,344	
Aug-22	161,316	
Sep-22	157,650	
Oct-22	165,113	
Nov-22	150,895	
Dec-22	141,382	
Jan-23	136,895	
Feb-23	134,922	
Mar-23	147,060	
Apr-23	147,851	
May-23	158,061	
Jun-23	147,204	* - Opening of MKG RTC and launch of Line 10X Extension (Torrance to Florence).
Jul-23	144,393	
Aug-23	159,234	*Initiate Line 10X Additional Trips to Taylor Swift Events
Sep-23	166,165	*Initiate Line 10X Additional Trips to NFL games
Oct-23	160,877	
Nov-23	163,399	
Dec-23	158,375	
Jan-24	159,089	
Feb-24	164,554	
Mar-24	182,332	
Apr-24	186,799	

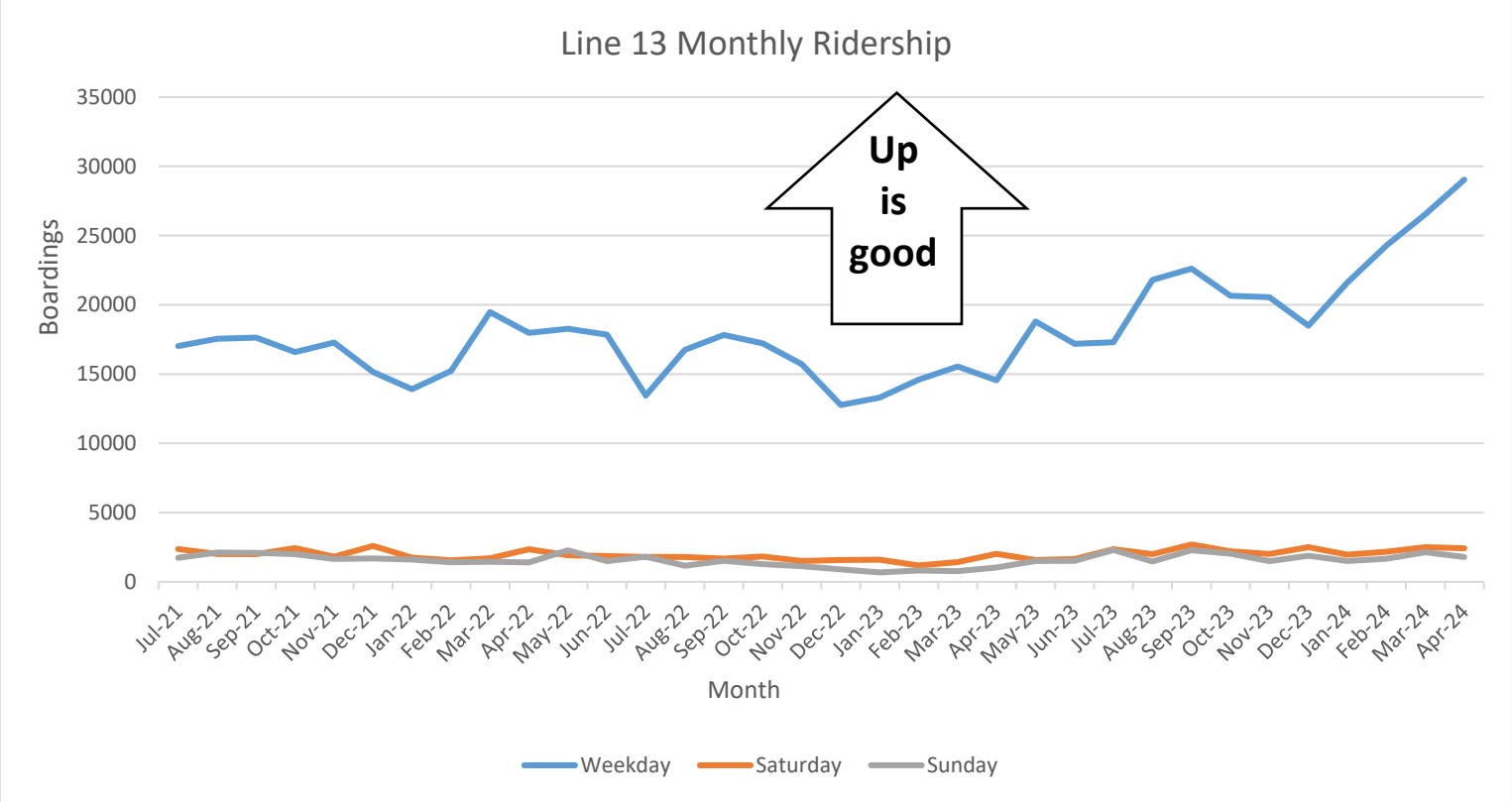


Percentage Increases	
Month	**Boardings**
Jun-23	614
Nov-23	1,959
69% increase	
Jun-23	614
Dec-23	3,060
80% increase	
Jun-23	614
Apr-24	1,080
43% increase	

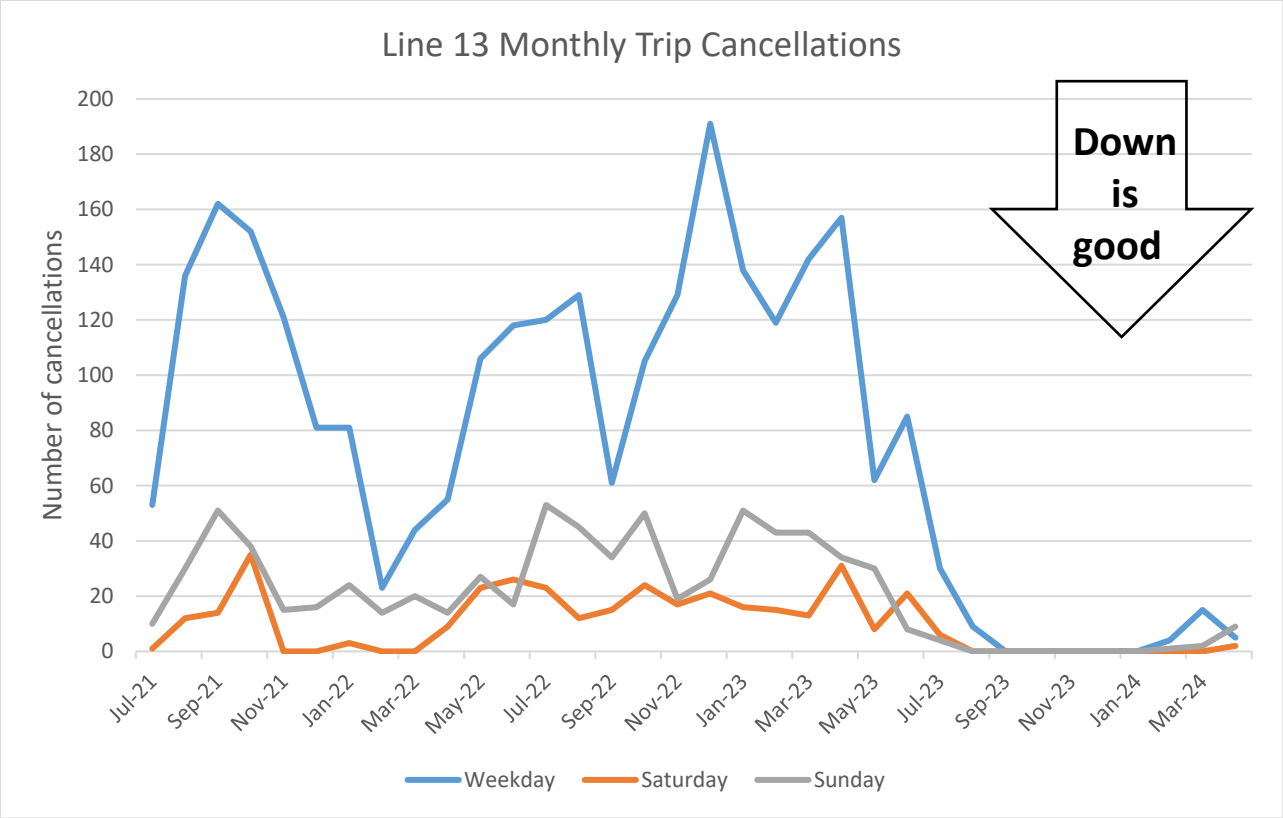
***Torrance Transit System routes that currently have a stop at the Mary K. Giordano Regional Transit Center: Lines 1, 5, 6, 10, Rapid 3, 4X, and 10X special service, which was in operation from end of August 2023-beginning of January 2024**



*Torrance Transit Line 13 was acquired by Torrance Transit System on June 2021. 2021-2023 saw an increase of **53%** in yearly unlinked passenger trips on the Line 13.



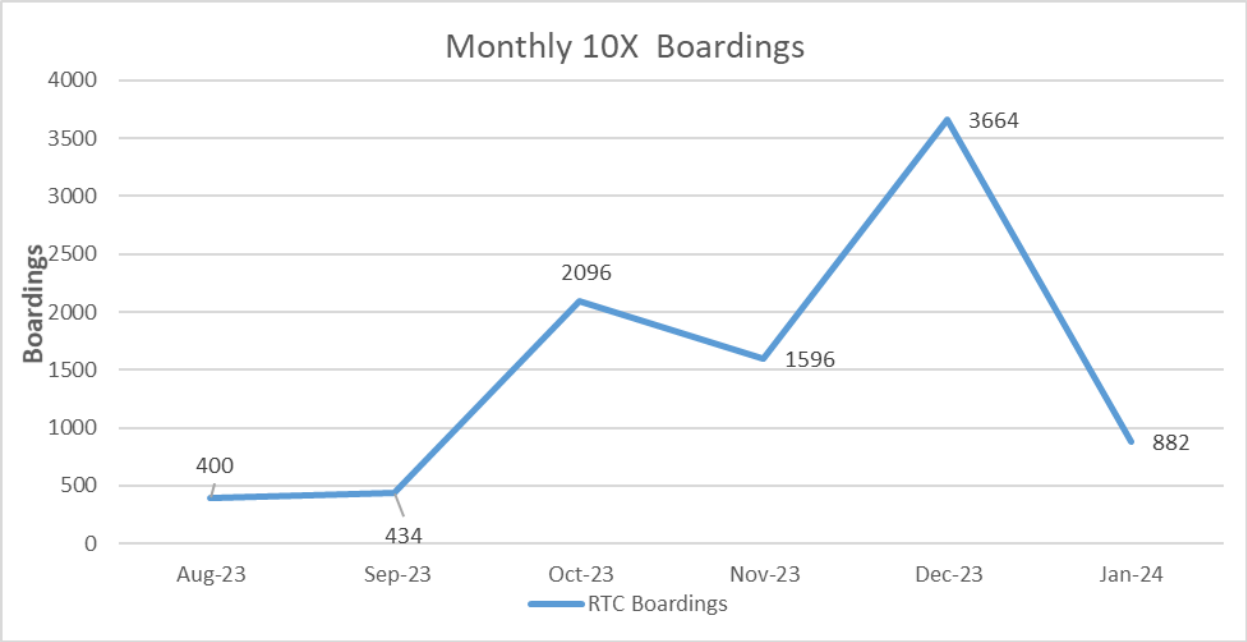
Torrance Transit Line 13 saw an increase of **36%** in monthly unlinked passenger trips from July 2021 to April 2024

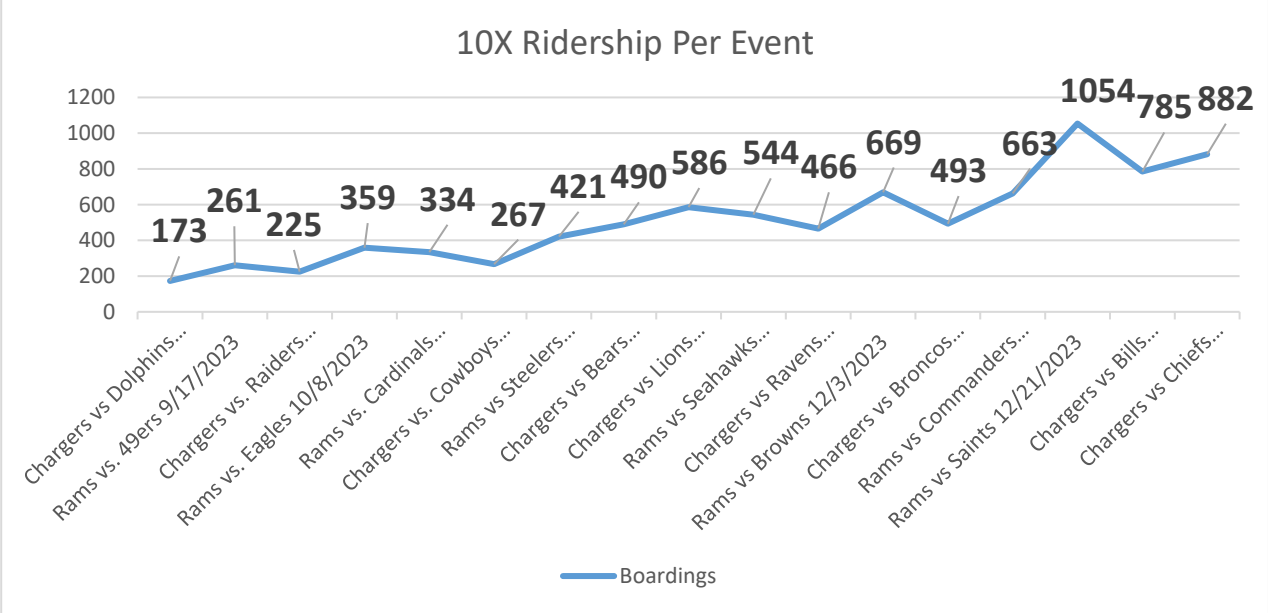


From July 2021- April 2024, there was a **300% reduction** in trip cancellations

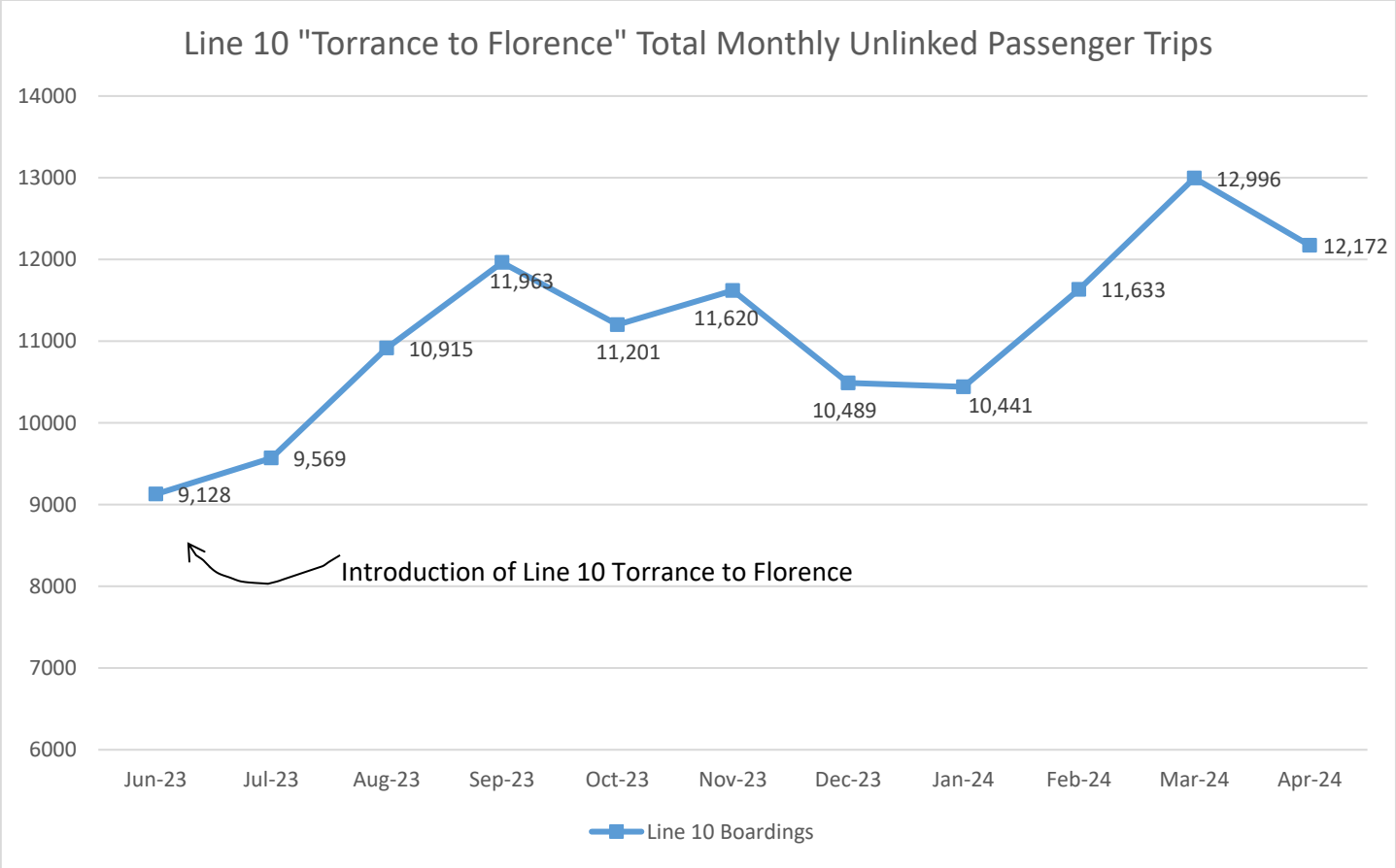
***Torrance Transit Line 10X was a special service which was launched to alleviate crowding on the regular Line 10 and provide transit service to the Sofi Stadium for NFL game days and certain special events. Torrance Transit offered the 10X service for the Taylor Swift concerts at Sofi Stadium in August 2023 and NFL game days from September 2023 - January 2024.**

NFL Game Days					
Date	Boarding 1	Boardings 2	Total Boardings	Number of buses going to Sofi Stadium	Number of buses coming back to RTC
Taylor Swift Concert August Boardings	400		400		
Chargers vs Dolphins 9/10/2023	84	89	173		
Rams vs. 49ers 9/17/2023	128	133	261		
Chargers vs. Raiders 10/1/2023	106	119	225	7	5
Rams vs. Eagles 10/8/2023	176	183	359	5	5
Rams vs. Cardinals 10/15/2023	166	168	334	6	6
Chargers vs. Cowboys 10/16/2023	131	136	267	6	5
Rams vs Steelers 10/22/2023	203	218	421	6	6
Chargers vs Bears 10/29/2023	249	241	490	7	6
Chargers vs Lions 11/12/2023	293	293	586	8	7
Rams vs Seahawks 11/19/2023	268	276	544	8	7
Chargers vs Ravens 11/26/2023	231	235	466	8	8
Rams vs Browns 12/3/2023	330	339	669	9	9
Chargers vs Broncos 12/10/2023	274	219	493	8	8
Rams vs Commanders 12/17/2023	328	335	663	8	8
Rams vs Saints 12/21/2023	536	518	1054	11	10
Chargers vs Bills 12/23/2023	390	395	785	8	8
Chargers vs Chiefs 1/7/2024	449	433	882	9	9





From August 2023- January 2024, there was a **55% increase** in unlinked passenger trips on the 10X special service



The regular Line 10 “Torrance to Florence” was launched in June 2023. From June 2023 to April 2024, the Line 10 saw an increase of **25%** in unlinked passenger trips.